



## **DELIVERY EXPECTATIONS**

Bingham Lumber has the capabilities to ship your order all over the country. Bingham can either deliver material with one of our own trucks, or depending on the distance, would then resort to using an LTL freight line. Bingham will not ship material overseas unless arranged by the customer or another company.

*Freight cost is quoted per order; it is not a set rate. Shipment method is determined after the following information has been determined:*

- Footage amount
- Weight
- Distance from Bingham's Location
- Offloading capabilities

*If material is being delivered by one of Bingham's own trucks, please expect the following:*

- Payment of balance is to be arranged prior to delivery.
- Balance is to be paid in full before material leaves, unless it is previously arranged that you will be paying by COD.
- We do not bring material in the house or jobsite, but our driver will help offload material from the truck to a safe exterior location such as a garage or covered area, if available.
- Depending on the size of the order, more than one person may be required to be at the site to help offload material.
- Applicable state taxes are charged based on the state it is being delivered to.
- Delivery fee is dependent upon:
  - Distance from Bingham
  - Which type of delivery truck needs to be used

***When shipping with LTL freight lines, please be aware of the following guidelines:***

- Offloading capabilities
  - Need to be able to fit a 53' trailer and sleeper tractor legally into the delivery site
  - Offloading by hand will be charged at a rate per every half hour spent offloading
  - A forklift is most beneficial for offloading material, but will not be provided by the freight line.
- Balance is to be paid before material leaves Bingham's yard.
- Bingham is not responsible for material once it has been loaded on the carrier.
  - We recommend purchasing shipping insurance when using LTL freight carriers.
  - LTL freight carriers have 30 days to deliver your shipment before you can file any claim. This is regardless of quoted transit times.
  - If your shipment arrives damaged, a claim must be made with the LTL freight carrier.
  - Any damage **MUST BE NOTED** on the bill of lading/delivery paperwork at time of delivery of you will not be able to file a claim with the carrier.
- Orders will be wrapped and crated with a wooden crate and straps – covered on all 4 sides and plastic wrapped on the interior.
- COD is not available with this shipping option.
- Bingham can arrange LTL shipping for you, but will not be responsible once the shipment has been loaded.
- Freight quotes with LTL carriers can change from the time the order is quoted or placed until delivery date. LTL quotes are typically only good for 10 days from date of quote. Only use the given quote as an estimate.

Please note:

- All orders are minor bundled for ease of off-loading by hand.
- All prefinished orders are packaged with paper between the layers to protect the finished surface.
- If you need special arrangements in regards to deliveries, please let us know. We are always willing to work with the customer and make their experience with Bingham as smooth as possible.